

# Privacy Policy

*Last updated: 08 July 2025*

## Who We Are

Barton Plumbing & Heating

4 Sunbury Close, Wilmslow, Cheshire, SK9 3UD

Based in Wilmslow, covering Cheshire & Greater Manchester

Email: [hello@bartonplumbingandheating.com](mailto:hello@bartonplumbingandheating.com)

Phone: 07890 563 178

## What Data We Collect

We may collect and store the following information:

- Name
- Contact details (email address, phone number)
- Address (when relevant for quotes or site visits)
- Details of your enquiry or service requested

This information is only collected when you submit a contact form, email us directly, or call us.

## Why We Collect It

We use your personal data to:

- Respond to your enquiries
- Provide quotes and carry out services
- Follow up on completed work or arrange future visits
- Maintain records for internal business purposes

## How Your Data Is Stored

Your data is securely stored using trusted email and cloud-based systems. We do not sell or share your data with third parties for marketing.

## How Long We Keep Your Data

We retain your information only for as long as necessary to fulfil our services or meet legal/accounting requirements.

## **Your Rights**

You have the right to:

- Access the data we hold about you
- Request correction or deletion of your data
- Withdraw consent for communications at any time

To do this, simply contact us at: [hello@bartonplumbingandheating.com](mailto:hello@bartonplumbingandheating.com)

## **Cookies**

Our website may use basic cookies to enhance functionality (e.g. remembering your input on forms).

You can control cookie settings through your browser.

## **Changes to This Policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page.

## **Contact**

Note: For any concerns or questions about your privacy, please contact Nejat Barton directly via the contact details above.